

Full information

Recording date: 2/3/09

Туре	Hotel	Name H	OTEL S.M.	NOVELLA	
Category	4 STARS				
Address	PIAZZA S.M.NOVEL	LA			
Town	FIRENZE				
Province	FIRENZE				
Telephone	055-271840				
Fax	055-27184199				
E-mail	info@hotelsantama	rianovella.it			
Internet	www.santamarianov	vella.it			
Но	urs of public service 24 I	nours			
Closing	g day or closing time NO			Position town center	
	Person in charge of: Cla	udio delli		Surrouning land level roads	
	Qualification Exe	ecutive Manager		Height of place a.s.l., mt. 50	
	Italian English Spanish French German	Generic room Waiting room Breakfast room TV room Sauna		Urban bus 100	
				The following payment is accepted	
	Are there generic plans o				
	Are there tactile plans o			All	
	there generic brochures o				
Are there	printed information broch	ures in Braille? NO			
Inform	ation availability on:	Available transport for inter	rnal or external m	nobility:	-
No support None					
					_
					_
				=	

Period when open:	Annual				
Service method:	B&B				
Is Room Service available?					
	Yes				
Are rooms declared accessible by the manager?	Yes There are menus for:				
How many?	4				
Are rooms declared anti-allergic by the manager?	No				
How many?					
Which public structures are present in the to	vn or in the town closest by?				
Health Structures within about 5 km Se	rvice structures in the area Service structures in the provincial area				
Emergency room Touri	st information office				
Neuropsychiatry					
Are there emergency exits? Yes					
The alarm is: Visual and Acous					
Notes:					
In case of call from international cellphone a - Hospital: Ospedale di S.M. Nuova P.za S.	all phone numbers require international prefix 0039. M. Nuova, 1 tel. 055-27.58.1				
- First Aid: Misericordia di Firenze P.za Duc	mo, 20 tel. 055-23939				
- Eyes Surgeon: Oculista Laganà via dei Martelli, 8 tel. 055-23.81.699					
- Touristic Informations: P.za della Stazione tel. 055-212245					
 Touristic Informations: Borgo Santa Croce Touristic Informations: Via Manzoni, 16 	, 29 tel. 055-23.40.444 tel. 055-23.32.0				
- Car Repair special equipment: Autofficina, via Mariti, 53 tel 055-35.18.93					
- Special equipment car repair and rental -	Autofficina Poggesi,				
via di Collodi, 10/20 - Car Rental: Autonoleggio Auto via dè Catt	tel. 339-40.40.759 ani, 23 tel. 055-30.24.436				
- Bike and scooter rental: via S. Zanobi, 120					

GENERAL SUMMARIZING NOTES DESCRIBING THE STRUCTURE

S. M. Novella hotel entrance has a 7 cm threshold, curved glass entrance doors without chromatic optical signals bothers the sight.

The ground floor is wide and luminous; there are no particular problems to mobility. Here are the waiting room (not accessible due to a step) and the relax room, rich of furnishings, lounge chairs, couches and carpets that limits the room access and mobility. Bar and breakfast rooms are accessible.

The hotel is equipped of four accessible rooms with bathrooms inside, one to the third floor and three to the fourth floor; the inner pathways are covered with carpet and tapestries and are not very luminous.

The basement hosts the fitness room, sauna and public accessible bathrooms.

The hotel has an agreement with a paying garage parking service that picks-up/return the car on demand.

PARKING LOT / CAR PARK

HOTE	EL S.M. NOVELLA		
F	Garage Paying Covered		
Is there an intercom system?	Туре?		
Height, cm			
Obstacles:			
The distance is mt			
Type of path:			
Type of pavement:			
Possible difficulties encountered along the way:			
Is it connected directly to the structure?			
Зу:		ACTION OF NE	EDS
	Person with food alle	X	
	Person with alle	rgies	
Are there direction signs?	Family with children in stroller/	AC SELL	Good
	Obese person or pregnant wo	5167	Good
Are tactile guides present?	Elderly, lame, heart pa Deaf or hearing impaired pe	AN ANTAN	Good
	Blind or visually impaired pe	5	Good
es: The hotel has an agreement with a paying garage parking service that picks-up/return the car on demand. The service is made by	Person in wheel-chair with compa	nion 🛔	Good
the hotel staff	Person in wheel-chair	alone	Good

ENTRANCE

Entrance:	Principal
Width, cm	150

Are there stairs?	No How many?
Are they chromatically marked?	
Are there any aids to bypass the stairs?	
Which?	

Are there chromatic-optical contrasts?	No
What do they point out?	
Is there an intercom system?	bell
Height cm	92
Obstacles:	

Type of entrance door opening:	sliding
Conditions:	automatic

Notes:

The glass door is curved without chromatic optical signals: this can disorient people with sight problems.

	Good
Ŷ	Good
ALE SALA	Partial
	Good
n.	Scarce
Å	Good
à	Partial

RECEPTION

HOTEL S.M. NOVELLA

Function noted:	hotel	
Counter height, cm	90	Narrowest passage, cm
Steps?	No	
How many grouped together?		
How many isolated?		
Presence of obstacles for mobility?	No	
Yes, what are they :		
Systems for dialogue, useful information:	Verbal	

Notes:

Person with food a	allergies	Ŝ	
Person with a	llergies	Ŝ	
Family with children in strolle	ər/pram /		Good
Obese person or pregnant		ÎG	Good
Elderly, lame, heart	patient	A CAR	Good
Deaf or hearing impaired	person	ST.	Partial
Blind or visually impaired	person	r.	Good
Person in wheel-chair with com	panion		Good
Person in wheel-chair	r alone	â	Partial

INTERNAL PATHWAYS

Card number

HOTEL S.M. NOVELLA

MOBILITY OR DIRECTION PROBLEMS NOTICED ON THE PATHWAYS

FROM:	
TO:	
PROBLEMS?	
Type of obstacle:	

Notes:

Person with food allergies	Ň	
Person with allergies	Ŝ	
Family with children in stroller/pram	Asth	Good
Obese person or pregnant woman	36	Good
Elderly, lame, heart patient	ALX A	Good
Deaf or hearing impaired person	S.	Good
Blind or visually impaired person	n.	Good
Person in wheel-chair with companion		Good
Person in wheel-chair alone	P	Good

HOTEL S.M. NOVELLA

Are stairs present?	Yes
Width, cm	120
Flight of stairs n.	3
Total number of stairs n.	71
Connecting from:	ground
То:	fourth
Is there a hand rail:	To the right

Notes:

The stairway is inside of the hotel and it's the only emergency exit.	Person with food allergies	Ŝ	
	Person with allergies	Ŝ	
	Family with children in stroller/pram	ASER	
	Obese person or pregnant woman	36	
	Elderly, lame, heart patient		
	Deaf or hearing impaired person	Sal Sal	
	Blind or visually impaired person	no	
	Person in wheel-chair with companion		
	Person in wheel-chair alone	Â	

HOTEL S.M. NOVELLA

Present?	Yes		Is a service key necessary?	No	
Where is the key kept ?					
Instructions for use:					
Connected from:	gound				
То:	fourth, sixth				
Interior width, cm	93	Entrance, cm	84 Int	erior depth, cm	190
Entrance type:	Double front do	or			
Interior push-button panel:	In Braille and re	elief	Maximu	m height of cm	135
Acoustic signal of arrival a	at floor: Acoustic	c and visual			
Is an intercom or emergency	button present?	Yes		Height, cm	135

Notes:

Music inside of the lift.	Person with food allergies	S.	
	Person with allergies	Ŝ	
	Family with children in stroller/pram	ARA	Good
	Obese person or pregnant woman	16	Good
	Elderly, lame, heart patient	ALX AN	Good
	Deaf or hearing impaired person	S.	Good
	Blind or visually impaired person	A.	Good
	Person in wheel-chair with companion		Good
	Person in wheel-chair alone	â	Good
	L		

ROOMS/SERVICES

HOTEL S.M. NOVELLA			
Туре:	hotel		
Name of room:	Breakfast room		
Name of room.			
Hall / service is located on floor:	ground floor		
Number of seats n.	46		
Entrance, cm	141		
Narrowest passage, cm			
Is there sufficient space for wheel-chair rotation? Yes			
Are there reserved seats?	no		
How many?			
Relations with the public are:			
Height of buffet, cm	80		
Height of counter, cm	80		

Notes:

Person with food allergies	Ŕ	Partial
Person with allergies	Ŕ	
Family with children in stroller/pram	Asth	Good
Obese person or pregnant woman	ŶG	Good
Elderly, lame, heart patient	ALE ALE	Good
Deaf or hearing impaired person	Sal Sal	Good
Blind or visually impaired person	no	Good
Person in wheel-chair with companion		Good
Person in wheel-chair alone	A	Good

ROOMS/SERVICES

HOTEL S.M. NOVELLA			
Туре:	hotel		
Name of room:	Bar room		
Hall / service is located on floor:	ground floor		
Number of seats n.	14		
Entrance, cm	121		
Narrowest passage, cm			
Is there sufficient s	pace for wheel-chair rotation? Yes		
Are there reserved seats?	no		
How many?			
Relations with the public are:			
Height of buffet, cm			
Height of counter, cm	114		

Notes:

Notes:			
Space under the table is 73 cm high.	Person with food allergies	ŝ	Partial
	Person with allergies	Â	
	Family with children in stroller/pram	AND	Good
	Obese person or pregnant woman	ÎG	Good
	Elderly, lame, heart patient	AL ANT	Good
	Deaf or hearing impaired person	A.	Good
	Blind or visually impaired person	r. Ni	Good
	Person in wheel-chair with companion		Good
	Person in wheel-chair alone	Â	Good

ROOMS/SERVICES

HOTEL S.M. NOVELLA			
Туре:	hotel		
Name of room:	Relax room, TV room		
Hall / service is located on floor:	ground floor		
Number of seats n.	9		
Entrance, cm	138		
Narrowest passage, cm	50		
Is there sufficient s	pace for wheel-chair rotation?		
Are there reserved seats?	no		
How many?			
Relations with the public are:			
Height of buffet, cm			
Height of counter, cm	114		

Notes:

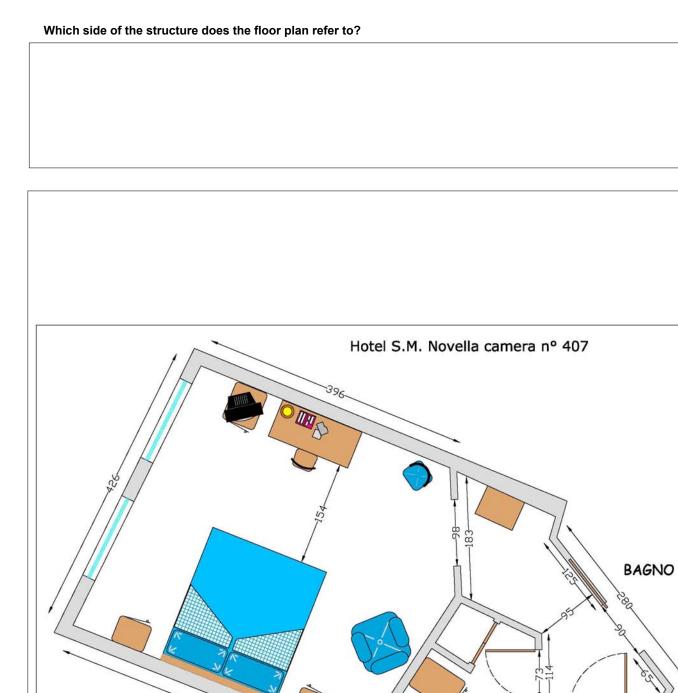
Noles.			
The room has a lot of furnishings, such as carpets and couches limiting mobility.	Person with food allergies	Ň	
	Person with allergies	R	Partial
	Family with children in stroller/pram	ASER	Partial
	Obese person or pregnant woman	26	Good
	Elderly, lame, heart patient	ALE ALE	Good
	Deaf or hearing impaired person	S.	Good
	Blind or visually impaired person	ni	Good
	Person in wheel-chair with companion	A I	Partial
	Person in wheel-chair alone		Scarce

BEDROOM

Туре:	hotel		
Number - Name:	407		
Situated on floor:	fourth		
Type of room:	Double		
Anti-allergenic room? No	Yes:		
The room is: No smoking			
Width of entrance door cm	85		
Internal door, cm	98		
Other:			
Is there sufficient space for whee	el-chair rotation ?	Yes	
Other:			
Narrowest passage, cm			
Description:			
Presence of carpeting?	No		
Are there internal stairs?	No		
Where?			
Is it possible to move the bed?		Yes	
	Bed height, cm	58	
Is it possible to me	odify bed height?	Yes	
	from cm to cm	del materasso	

Is it possible to mo	ove the furniture?	Yes
Is there a bathroom in the room?	Yes	
Bath on the floor at a distance of mt		
Is th	ere a telephone?	Yes
Alarm system:	no	
Are there obstacles along the passageway to the	ay from the room emergency exit ?	No
Which?		
Where do the escape routes lead to:	safe static acce	essible place

Notes:	LEVEL OF SATISFACTION (OF NEEDS	
Wide rooms are: 313, 413, 412 e 407 similar in disposition and dimensions and near the elevator.	Person with food allergies	Â	
	Person with allergies	Ŝ	Good
	Family with children in stroller/pram	Asel	Good
	Obese person or pregnant woman		Good
	Elderly, lame, heart patient		Good
	Deaf or hearing impaired person	S.	Partial
	Blind or visually impaired person	A.	Partial
	Person in wheel-chair with companion	ĥ	Good
	Person in wheel-chair alone	A	Good



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WC/BATHROOM/RESTROOM

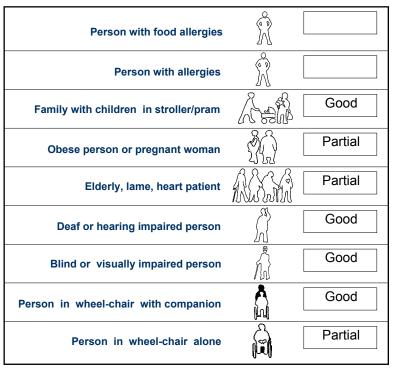
Service:		
In:	public Number - name:	407
Situated on floor:	fourth	
Anteroom?	No	
Entrance door, cm		
Basin?		
Туре:		
Type of basin faucet:		
Space in front of the faucet, cm		

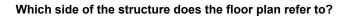
	Presence of:	Bathroom
	Entrance door, cr	n 90
	Basin	? Yes
	Туре	e: suspended
	Type of basin fauce	knob
Space	n front of the faucet, cr	n 110
	Type of toile	t: floor toilet
Sp	bace in front of toilet, cr	n 88
Space	to the right of toilet, cn	n 27
Spac	e to the left of toilet, cr	n 108
	Height of toilet, cr	n 48
	Bidet	? No
Hand	les to the right of toilet	? No
Har	ndles to the left of toilet	? Yes

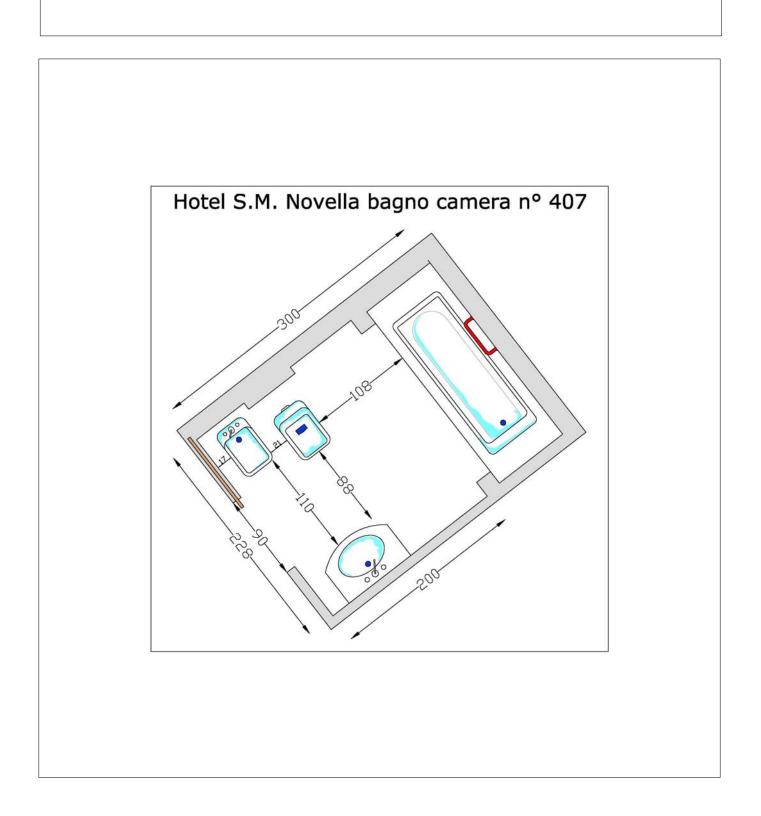
Shower?	
Type of shower:	
Shower provided with seat?	
Туре:	
Shower provided with handles?	
Bathtub?	Yes
Туре:	Bathtub with shower
Provided with internal seat?	No
Provided with handles?	Yes
Provided with lifter?	No
Model:	

Notes:

Wide bathroom with interphone.







WC/BATHROOM/RESTROOM

Service:	for the disabled
In:	public Number - name:
Situated on floor:	basement -1
Anteroom?	No
Entrance door, cm	
Basin?	
Туре:	
Type of basin faucet:	
Space in front of the faucet, cm	

	Presence of:	Bathroom
	Entrance door, cm	75
	Basin?	Yes
	Туре:	suspended
	Type of basin faucet:	knob
Space	in front of the faucet, cm	170
	Type of toilet:	floor toilet
SI	bace in front of toilet, cm	90
Space	to the right of toilet, cm	127
Spa	ce to the left of toilet, cm	23
	Height of toilet, cm	48
	Bidet?	No
Hand	lles to the right of toilet?	Yes
Hai	ndles to the left of toilet?	No

Shower?	No
Type of shower:	
Shower provided with seat?	
Туре:	
Shower provided with handles?	
Bathtub?	
Туре:	
Provided with internal seat?	
Provided with handles?	
Provided with lifter?	
Model:	

Notes:

