

**CARD DB GENERAL INFORMATION**Recording date: **2/3/09**Type **Hotel**Name **HOTEL S.M. NOVELLA**Category **4 STARS**Address **PIAZZA S.M.NOVELLA**Town **FIRENZE**Province **FIRENZE**Telephone **055-271840**Fax **055-27184199**E-mail **info@hotelsantamarianovella.it**Internet **www.santamarianovella.it**Hours of public service **24 hours**Closing day or closing time **NO**Person in charge of: **Claudio delli**Qualification **Executive Manager**Position **town center**Surrounding land **level roads**Height of place a.s.l., mt. **50**

Spoken languages?:

**Italian****English****Spanish****French****German**

Services offered by the structure:

**Generic room****Waiting room****Breakfast room****TV room****Sauna**

Transport towards structure

**Urban bus**

Distance from  
nearest stop, mt. **100**

Transport towards structure

Distance from  
nearest stop, mt.

Are there generic plans of the structure? **No**

Are there tactile plans of the structure? **No**

Are there generic brochures of the structure? **Yes**

Are there printed information brochures in Braille? **No**

Information availability on: **No support**

Available transport for internal or external mobility: **None**

The following payment is accepted

**All**

# CARD DB\_ACCOMODATION STRUCTURE

0014

**HOTEL S.M. NOVELLA**

Period when open: Annual

Service method: B&B

Is Room Service available? Yes

Are rooms declared accessible by the manager? Yes

How many? 4

Are rooms declared anti-allergic by the manager? No

How many?

There are menus for:

Which public structures are present in the town or in the town closest by?

Health Structures within about 5 km

**Service structures in the area**

Tourist information office

**Service structures in the provincial area**

**Are there emergency exits? Yes**

**The alarm is: Visual and Acoustic**

**Notes:** In case of call from international cellphone all phone numbers require international prefix 0039.

- Hospital: Ospedale di S.M. Nuova P.za S.M. Nuova, 1 tel. 055-27.58.1
- First Aid: Misericordia di Firenze P.za Duomo, 20 tel. 055-23939
- Eyes Surgeon: Oculista Laganà via dei Martelli, 8 tel. 055-23.81.699
  
- Touristic Informations: P.za della Stazione tel. 055-212245
- Touristic Informations: Borgo Santa Croce, 29 tel. 055-23.40.444
- Touristic Informations: Via Manzoni, 16 tel. 055-23.32.0
  
- Car Repair special equipment: Autofficina, via Mariti, 53 tel 055-35.18.93
- Special equipment car repair and rental - Autofficina Poggesi,  
via di Collodi, 10/20 tel. 339-40.40.759
- Car Rental: Autonoleggio Auto via de' Cattani, 23 tel. 055-30.24.436
- Bike and scooter rental: via S. Zanobi, 120/r tel. 055-48.89.92

**CARD DB\_PARKING LOT / CAR PARK****HOTEL S.M. NOVELLA**

Type of parking lot: Garage  
 Paying  
 Covered

Is there an intercom system?

Type?

Height, cm

Obstacles:

The distance is mt

Type of path:

Type of pavement:

Possible difficulties encountered along the way:

Is it connected directly to the structure?

By:

Are there direction signs?

Are tactile guides present?

**Notes:** The hotel has an agreement with a paying garage parking service that picks-up/return the car on demand.  
 The service is made by the hotel staff..

**LEVEL OF SATISFACTION OF NEEDS**

Family with children in stroller/pram	Good
Obese person or pregnant woman	Good
Elderly, lame, heart patient	Good
Deaf or hearing impaired person	Good
Blind or visually impaired person	Good
Person in wheel-chair with companion	Good
Person in wheel-chair alone	Good

# CARD DB\_ENTRANCE

0014

Entrance: Principal

Width, cm 150

Are there stairs? No

How many?

Are they chromatically marked?

Are there any aids to bypass the stairs?

Which?

Are there chromatic-optical contrasts? No

What do they point out?

Is there an intercom system? bell

Height cm 92

Obstacles:

Type of entrance door opening: sliding

Conditions: automatic

**Notes:**

The glass door is curved without chromatic optical signals: this can disorient people with sight problems.

**LEVEL OF SATISFACTION OF NEEDS**

<b>Family with children in stroller/pram</b>	<b>Good</b>
<b>Obese person or pregnant woman</b>	<b>Good</b>
<b>Elderly, lame, heart patient</b>	<b>Partial</b>
<b>Deaf or hearing impaired person</b>	<b>Good</b>
<b>Blind or visually impaired person</b>	<b>Scarce</b>
<b>Person in wheel-chair with companion</b>	<b>Good</b>
<b>Person in wheel-chair alone</b>	<b>Partial</b>

0014

## CARD DB\_RECEPTION

### HOTEL S.M. NOVELLA

Function noted: hotel

Counter height, cm 90

Narrowest passage, cm

Steps? No

How many grouped together?

How many isolated?

Presence of obstacles for mobility? No

Yes, what are they :

Systems for dialogue, useful information: Verbal

**Notes:**



## LEVEL OF SATISFACTION OF NEEDS

Person with food allergies

Person with allergies

Family with children in stroller/pram Good

Obese person or pregnant woman Good

Elderly, lame, heart patient Good

Deaf or hearing impaired person Partial

Blind or visually impaired person Good

Person in wheel-chair with companion Good

Person in wheel-chair alone Partial

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# CARD DB\_INTERNAL PATHWAYS

HOTEL S.M. NOVELLA

## MOBILITY OR DIRECTION PROBLEMS NOTICED ON THE PATHWAYS

FROM:

TO:

PROBLEMS?

Type of obstacle:

Notes:

### LEVEL OF SATISFACTION OF NEEDS

Family with children in stroller/pram	Good
Obese person or pregnant woman	Good
Elderly, lame, heart patient	Good
Deaf or hearing impaired person	Good
Blind or visually impaired person	Good
Person in wheel-chair with companion	Good
Person in wheel-chair alone	Good

Present? Yes

Is a service key necessary? No

Where is the key kept ?

Instructions for use:

Connected from: ground

To: fourth, sixth

Interior width, cm 93

Entrance, cm 84

Interior depth, cm 190

Entrance type: Double front door

Interior push-button panel: In Braille and relief

Maximum height of cm 135

Acoustic signal of arrival at floor: Acoustic and visual

Is an intercom or emergency button present? Yes

Height, cm 135

**Notes:** Music inside of the lift.**LEVEL OF SATISFACTION OF NEEDS**

Person with food allergies

Person with allergies

Family with children in stroller/pram Good

Obese person or pregnant woman Good

Elderly, lame, heart patient Good

Deaf or hearing impaired person Good

Blind or visually impaired person Good

Person in wheel-chair with companion Good

Person in wheel-chair alone Good

# CARD DB\_STAIR

0014

## HOTEL S.M. NOVELLA

Are stairs present? Yes

Width, cm 120

Flight of stairs n. 3

Total number of stairs n. 71

Connecting from: ground

To: fourth

Is there a hand rail: To the right

**Notes:** The stairway is inside of the hotel and it's the only emergency exit.

### LEVEL OF SATISFACTION OF NEEDS

Person with food allergies

Person with allergies

Family with children in stroller/pram

Obese person or pregnant woman

Elderly, lame, heart patient

Deaf or hearing impaired person

Blind or visually impaired person

Person in wheel-chair with companion

Person in wheel-chair alone

## HOTEL S.M. NOVELLA

Type: hotel

Number - Name: 407

Situated on floor: fourth

Type of room: Double

Anti-allergenic room? No

Yes:

The room is: No smoking

Width of entrance door cm 85

Internal door, cm 98

Other:

Is there sufficient space for wheel-chair rotation ? Yes

Other:

Narrowest passage, cm

Description:

Presence of carpeting? No

Are there internal stairs? No

Where?

Is it possible to move the bed? Yes

Bed height, cm 58

Is it possible to modify bed height? Yes

from cm to cm del materasso

Is it possible to move the furniture? Yes

Is there a bathroom in the room? Yes

Bath on the floor at a distance of mt

Is there a telephone? Yes

Alarm system: no

Are there obstacles along the passageway from the room to the emergency exit? No

Which?

Where do the escape routes lead to: safe static accessible place

**Notes:** Wide rooms are: 313, 413, 412 e 407 similar in disposition and dimensions and near the elevator.

### LEVEL OF SATISFACTION OF NEEDS

Person with food allergies

Person with allergies Good

Family with children in stroller/pram Good

Obese person or pregnant woman Good

Elderly, lame, heart patient Good

Deaf or hearing impaired person Partial

Blind or visually impaired person Partial

Person in wheel-chair with companion Good

Person in wheel-chair alone Good

**CARD DB\_WC/BATHROOM/RESTROOM****HOTEL S.M. NOVELLA****Service:****In:** public**Number - name:** 407**Situated on floor:** fourth**Anteroom?** No**Entrance door, cm****Basin?****Type:****Type of basin faucet:****Space in front of the faucet, cm****Presence of:** Bathroom**Entrance door, cm** 90**Basin?** Yes**Type:** suspended**Type of basin faucet:** knob**Space in front of the faucet, cm** 110**Type of toilet:** floor toilet**Space in front of toilet, cm** 88**Space to the right of toilet, cm** 27**Space to the left of toilet, cm** 108**Height of toilet, cm** 48**Bidet?** No**Handles to the right of toilet?** No**Handles to the left of toilet?** Yes

**Shower?**

**Type of shower:**

**Shower provided with seat?**

**Type:**

**Shower provided with handles?**

**Bathtub? Yes**

**Type: Bathtub with shower**

**Provided with internal seat? No**

**Provided with handles? Yes**

**Provided with lifter? No**

**Model:**

**Notes:** Wide bathroom with interphone.

## **LEVEL OF SATISFACTION OF NEEDS**

**Person with food allergies**

**Person with allergies**

**Family with children in stroller/pram Good**

**Obese person or pregnant woman Partial**

**Elderly, lame, heart patient Partial**

**Deaf or hearing impaired person Good**

**Blind or visually impaired person Good**

**Person in wheel-chair with companion Good**

**Person in wheel-chair alone Partial**



**CARD DB\_WC/BATHROOM/RESTROOM****HOTEL S.M. NOVELLA**

**Service:** for the disabled

**In:** public

**Number - name:**

**Situated on floor:** basement -1

**Anteroom?** No

**Entrance door, cm**

**Basin?**

**Type:**

**Type of basin faucet:**

**Space in front of the faucet, cm**

**Presence of:** Bathroom

**Entrance door, cm** 75

**Basin?** Yes

**Type:** suspended

**Type of basin faucet:** knob

**Space in front of the faucet, cm** 170

**Type of toilet:** floor toilet

**Space in front of toilet, cm** 90

**Space to the right of toilet, cm** 127

**Space to the left of toilet, cm** 23

**Height of toilet, cm** 48

**Bidet?** No

**Handles to the right of toilet?** Yes

**Handles to the left of toilet?** No

Shower? No

Type of shower:

Shower provided with seat?

Type:

Shower provided with handles?

Bathtub?

Type:

Provided with internal seat?

Provided with handles?

Provided with lifter?

Model:

Notes:

## LEVEL OF SATISFACTION OF NEEDS

Person with food allergies

Person with allergies

Family with children in stroller/pram Good

Obese person or pregnant woman Good

Elderly, lame, heart patient Good

Deaf or hearing impaired person Good

Blind or visually impaired person Good

Person in wheel-chair with companion Good

Person in wheel-chair alone Good

# CARD DB\_ROOMS/SERVICES

0014

## HOTEL S.M. NOVELLA

Type: hotel

Name of room: Breakfast room

Hall / service is located on floor: ground floor

Number of seats n. 46

Entrance, cm 141

Narrowest passage, cm

Is there sufficient space for wheel-chair rotation? Yes

Are there reserved seats? no

How many?

Relations with the public are:

Height of buffet, cm 80

Height of counter, cm 80

Notes:

## **LEVEL OF SATISFACTION OF NEEDS**

**Person with food allergies** Partial

**Person with allergies**

**Family with children in stroller/pram** Good

**Obese person or pregnant woman** Good

**Elderly, lame, heart patient** Good

**Deaf or hearing impaired person** Good

**Blind or visually impaired person** Good

**Person in wheel-chair with companion** Good

**Person in wheel-chair alone** Good

# CARD DB\_ROOMS/SERVICES

0014

## HOTEL S.M. NOVELLA

Type: hotel

Name of room: Bar room

Hall / service is located on floor: ground floor

Number of seats n. 14

Entrance, cm 121

Narrowest passage, cm

Is there sufficient space for wheel-chair rotation? Yes

Are there reserved seats? no

How many?

Relations with the public are:

Height of buffet, cm

Height of counter, cm 114

**Notes:** Space under the table is 73 cm high.

## **LEVEL OF SATISFACTION OF NEEDS**

**Person with food allergies** Partial

**Person with allergies**

**Family with children in stroller/pram** Good

**Obese person or pregnant woman** Good

**Elderly, lame, heart patient** Good

**Deaf or hearing impaired person** Good

**Blind or visually impaired person** Good

**Person in wheel-chair with companion** Good

**Person in wheel-chair alone** Good

# CARD DB\_ROOMS/SERVICES

0014

## HOTEL S.M. NOVELLA

Type: hotel

Name of room: Relax room, TV room

Hall / service is located on floor: ground floor

Number of seats n. 9

Entrance, cm 138

Narrowest passage, cm 50

Is there sufficient space for wheel-chair rotation? no

Are there reserved seats? no

How many?

Relations with the public are:

Height of buffet, cm

Height of counter, cm 114

**Notes:** The room has a lot of furnishings, such as carpets and couches limiting mobility.

## LEVEL OF SATISFACTION OF NEEDS

Person with food allergies

Person with allergies Partial

Family with children in stroller/pram Partial

Obese person or pregnant woman Good

Elderly, lame, heart patient Good

Deaf or hearing impaired person Good

Blind or visually impaired person Good

Person in wheel-chair with companion Partial

Person in wheel-chair alone Scarce